

Cost agreements – clarity for clients

Tuesday 12 February 2019 | 12.30-1.30pm

Online

Overview

Getting your retainer right is the key to ensuring a positive and mutually beneficial relationship. This livecast will cover the fundamental requirements for disclosure, ongoing disclosure and costs agreements. It will also show you how to ensure your retainer is more than just a billing tool.

1 CPD Point



12.20pm **Registration**

12.30pm **Costs Fundamentals - Clarity for Clients**



Understanding the regulatory framework to manage costs is important so we can create a positive client relationship. Presented by the Queensland Law Society Ethics and Practice Centre, this session will review:

- what is a retainer
- costs disclosure requirements
- costs agreements; and
- an overview of the principles of legal matter management.

Presenters:

Shane Budden, Ethics Solicitor, QLS Ethics and Practice Centre, Queensland Law Society

Stafford Shepherd, Director, QLS Ethics and Practice Centre, Queensland Law Society

Host: **Juliet Chand**, Legal Professional Development Executive, Queensland Law Society

1.30pm **Close**