

QLS Symposium 2018 – Core Package 2

Recorded: 9-10 March 2018 | Over 4 hours of content
2018/2019 CPD year

Overview

Calling all practitioners! Our QLS Symposium 2018 day-two core program features a kaleidoscope of sessions to assist you in navigating the complex and changing legal marketplace, secure the future of your practice. Learn how to use cost-effective technology to your advantage, hear what the new anti-money laundering legislation means to you and your practice, and discover how best to avoid vicarious trauma when dealing with distressed clients.

This package also features every keynote address from QLS Symposium 2018, including presentations by Emeritus Professor Gillian Triggs, Professor Gino Dal Pont and highlights from Bernard Salt AM's presentation.

4 CPD Points



55mins



Upholding the rule of law in a complex post truth era

In a complex world with 24/7 media commentary, populist governments and the erosion of procedural rights, how is the rule of law holding up? In this session, Emeritus Professor Gillian Triggs, will discuss the implications of a “post- truth” era on the rule of law for Queensland, and also explore what responsibilities, if any, lawyers have to uphold the rule of law and to hold governments and law makers to account.

Emeritus Professor Gillian Triggs, Vice Chancellor’s Fellow, University of Melbourne and former president, Australian Human Rights Commission

Chair: **Ken Taylor**, President, Queensland Law Society; Director, Purcell Taylor and Accredited Specialist (Personal Injuries Law) - Qld

52mins



Professionalism in the 21st Century

With rapid changes happening in the legal marketplace including various models to deliver legal services, widespread use of technology including artificial intelligence and the increase in on-line legal services, how can lawyers mark their point of difference whilst delivering high quality legal services, backed by high ethical standards and appropriate insurance?

Join us to hear from Professor Dal Pont on current challenges that legal practitioners face, and how a commitment to professionalism can add value to legal services. This session will discuss what legal professionalism means in the 21st century, and how this translates:

- selling legal value in a market of ‘off the shelf’ products
- self-policing functions regarding peers’ conduct
- limited scope retainers, and how do you get ‘off retainer’?

Professor Gino Dal Pont, Law School, University of Tasmania

Chair: **Stafford Shepherd**, Director, QLS Ethics Centre, Queensland Law Society

40mins



10 technology tips to improve your practice

Technology has not traditionally been an essential skill for the practice of law. However, increasingly, it is an integral part of practice and there are simple, cost effective solutions at your fingertips that can save time, and improve client service.

Our legal panel are experts in using technology for the practice and delivery of legal services – this session will give you innovative, practical ideas that you can use when you return to the office.

Steven Tyndall, Managing Director, NextLegal

James Sowry, Founder and Managing Director, Sentrion

Chair: **Elizabeth Shearer**, QLS Senior Counsellor, Queensland Law Society; Legal Practitioner Director, Affording Justice; Member, Queensland Law Society Practice Management Course Committee and Chair, Queensland Law Society Access to Justice/Pro Bono Committee

43mins



Vicarious trauma: Dealing with distressed clients

As lawyers, we know that legal practise can be hazardous to our health, with a higher incidence of mental health problems than other professions. Mental, emotional and physical exhaustion is not unusual, particularly if a matter involves a distressed or traumatised client.

This session will look closely at the concept of vicarious trauma, give you tips for looking after yourself when dealing with distressed clients and give you an insight into how to manage the impact on your organisation.

Professor Stephen J Woods, School of Law and Justice, Southern Cross University

Chair: **Mylton Burns**, Principal, Commercial Litigation and Insurance, McInnes Wilson Lawyers

58mins

Anti-money laundering: The buck stops with you



This session will keep you up to date on your legal professional obligations and give you the skills you need to ensure that you comply.



Randal Dennings, Lawyer and Member, Queensland Law Society Banking and Financial Services Law Committee



Jonathan Smithers, CEO, Law Council of Australia



Stafford Shepherd, Director, QLS Ethics Centre, Queensland Law Society

Chair: **Morry Bailes**, President, Law Council of Australia and Managing Partner, Tindall Gask Bentley Lawyers

10mins

Highlights: Thriving in the complexity of legal practice



Like many professions, the legal profession is under threat from automation, artificial intelligence and other technological advances. So how do we, as lawyers, thrive in a rapidly changing legal landscape? Join us to hear from Bernard Salt AM about the key trends shaping Australia and in particular Queensland, and how you as a millennial, generation X or baby boomer can ensure your practice thrives.

Bernard Salt AM, Managing Director, The Demographics Group

Chair: **Ken Taylor**, President, Queensland Law Society; Director, Purcell Taylor; Accredited Specialist (Personal Injuries) – Qld and Member, Queensland Law Society Accident Compensation/Tort Law Committee