

# Costs agreements – clarity for clients

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2018/2019 or 2019/2020 CPD year

## Overview

Getting your retainer right is the key to a positive and mutually beneficial client relationship. This livecast covers the fundamental requirements for disclosure, ongoing disclosure and costs agreements. It will also show you how to ensure your retainer is more than just a billing tool.

1 CPD Point

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60mins

## Costs Fundamentals - Clarity for Clients



Understanding the regulatory framework to manage costs is important so we can create a positive client relationship. Presented by the Queensland Law Society Ethics and Practice Centre, this session will review:

- what is a retainer
- costs disclosure requirements
- costs agreements; and
- an overview of the principles of legal matter management.

Presenters:

**Shane Budden**, Ethics Solicitor, QLS Ethics and Practice Centre, Queensland Law Society

**Stafford Shepherd**, Director, QLS Ethics and Practice Centre, Queensland Law Society

Host: **Juliet Chand**, Legal Professional Development Executive, Queensland Law Society

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