

Cultural awareness training: How to achieve the best results for your First Nations clients

Recorded: 15 March 2019 | 38 Minutes

2019/2020 CPD year

Overview

This session will provide practitioners with practical tips and advice on how to better serve their First Nations clients and achieve the best outcomes for them.

Hear from a panel of experienced practitioners from the criminal, family, personal injuries and advocacy sectors as they provide practical tips on the do's, don'ts and how-to's of:

- your initial meeting
- taking instructions
- noting body language
- understanding your client's needs
- working with your client to achieve the best result.

This session is essential for practitioners working with First Nations clients.

0.5 CPD Points*



*Viewers are eligible to claim 0.5 points in the core area of Professional Skills

38 minutes



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Panellists:

Leah Cameron, Principal Solicitor, Marrawah Law Pty Ltd; Director and Deputy Chairperson, Access Community Housing and Member, Queensland Law Society Reconciliation Action Plan (RAP) Working Group

Heron Loban, Senior Lecturer, Griffith University

Cassie Lang, Senior Solicitor, Marrawah Law Pty Ltd and Vice President, Indigenous Lawyers Association of Queensland Inc (ILAQ)

Facilitator: **Peter Lyons**, Councillor, Queensland Law Society; Chief Executive Officer, Caxton Legal Centre Inc. and Member, Queensland Law Society Innovation Committee