

# Costs and billings

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2019/2020 CPD year

## Overview

The effective management of costs and billing is critical to ensuring client satisfaction and your profitability. Our expert costs lawyer, Michael Graham will approach costs as a compliance issue, and consider best practice approaches to communication, management and administration.

1 CPD Point

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1hour 7mins

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Presenter: **Michael Graham**, Director, Principal, Costs lawyer, Global Billing Costs Lawyers

Chair: **Eleanor Sondergeld**, Junior Professional Development Executive, Queensland Law Society

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