

PROGRAM

Sole and small practice focus | July 2019

DAY ONE

8.45am **Registration**

9am **Welcome**
Facilitator: Marko Novakov

9.30am **Leading wellbeing in the workplace**
Facilitator: Belinda Winter

10.30am **Morning tea**

11am **Leadership and management styles**
Facilitator: Marko Novakov

12.15pm **Lunch**

1pm **Managing people and difficult conversations**
Facilitator: Midja Fisher

2.15pm **Demystifying information technology**
Facilitator: Steven Tyndall

3.15pm **Afternoon tea**

3.30pm **Business development and client service**
Facilitator: Kim Wiegand

5.30pm **Close**

DAY TWO

8.15am **Registration**

8.30am **Lexon Insurance**
Facilitator: Robert Mackay

9.15am **Business planning**
Facilitators: Janelle Kerrisk

10.45am **Morning tea**

11.15am **Practice finance**
Facilitator: Tim Jones

12.45pm **Lunch**

1.15pm **Costs & billing**
Facilitator: Adam Bloom

2.30pm **Afternoon tea**

3pm **Trust accounting**
Facilitator: Michael Drinkall

5pm **Close**

DAY THREE

8.45am **Registration**

9am **Welcome & Trust accounting exam**
Facilitator: Marko Novakov

10am **Managing professional risk**
Facilitator: Stafford Shepherd

11am **Morning tea**

11.30am **Ethics**
Facilitator: Shane Budden

1pm **Assessment recap**
Facilitator: Marko Novakov

1.30pm **Close**

FACILITATORS



**Adam
Bloom**

Costs Lawyer and Court
Appointed Cost Assessor,
Principal of Bloom Costs



**Shane
Budden**

Ethics Solicitor, QLS
Ethics and Practice Centre,
Queensland Law Society



**Michael
Drinkall**

Team Leader, Trust
Account Investigations,
Queensland Law Society



**Midja
Fisher**

Corporate Facilitator,
Speaker, Author, Coach



**Tim
Jones**

Director, Tax and Business,
Vincents Chartered
Accountants



**Janelle
Kerrisk**

Director & Founder,
Helix Legal



**Robert
Mackay**

Senior Risk Solicitor,
Lexon Insurance



**Marko
Novakov**

Manager,
Professional Advancement,
Queensland Law Society



**Stafford
Shepherd**

Director, QLS Ethics
and Practice Centre,
Queensland Law Society



**Steven
Tyndall**

Director and
Founder, NextLegal
and Client Sense



**Kimberley
Wiegand**

Director of Business
Development and
Marketing, McCullough
Robertson Lawyers



**Belinda
Winter**

Partner, Workplace Relations
& Safety, Cooper Grace Ward
Lawyers and member, QLS
Wellbeing Working Group